Help Document Series: Running a targeted scan with VirusScan

This guide will explain how to run a targeted scan of a removal drive attached to your Clark owned computer.

Running a targeted scan on a removable drive.

Step 1
Open the My Computer icon from the Start Menu. The icon might not be labeled as “My Computer” but with the actual name of your computer.

Step 2
Scroll until the drive to be scanned is visible, then right-click on the drive icon. Select Scan for threats… from the dropdown menu.

NOTE: This may cause the Windows User Account Control prompt to appear. Please click Yes when asked in order to launch the Scan for threats… window.

Step 3
Select the desired action for when threats are detected. Clean will attempt to disinfect any detected files Continue will simply report the detection and take no action.

If you have any questions, or require further assistance, please contact the ITS Help Desk at 508-793-7745 or helpdesk@clarku.edu.
Step 4
When the scan is finished review the results in the **On-Demand Scan Progress** window. If **Nothing Found** is listed in the lower left hand corner the scan has not detected any threats on the removable drive.

If any entries are listed as unable to clean please contact the ITS Help Desk for assistance.

**NOTE:** If the scan detects any threats on a removable drive that cannot be cleaned it is recommended that the drive immediately be ejected and removed from your computer. It would be advisable to run a full scan for all the local drives of your computer to ensure the infection has not spread. Please refer to the Help Document Series document: “Running a full scan with VirusScan” for instructions on how to run a full scan.