Help Document Series: Connecting to ClarkWiFi with Windows 7 and Vista

If you are using Windows XP and need assistance connecting, you will need to go to the ITS Help Desk. We are located in the Academic Commons on the first floor of the Goddard Library.

Step 1.
In the bottom right corner of your screen, click on the wireless connection icon. This will bring up a list of available networks. Click on ClarkWiFi and then click Connect.

Step 2.
A window will pop up requesting your Clark username and password. You must put your Clark email address in the User name field: username@clarku.edu. If you are still using the original password that you were given (CU:xxxxxxxx), then you will need to change it.

*You might need to enter your Clark Account credentials more than once before successfully connecting to ClarkWiFi.

Step 3.
The window below will appear. You need to click on Connect in order to finish setting up your wireless connection.

If you have any questions, or require further assistance, please contact the ITS Help Desk at 508.793.7745 or helpdesk@clarku.edu.