Help Document Series: Connecting to eduroam in Windows 7 or a Vista computer

This document will walk you through connecting to the eduroam wireless network on a Windows 7 or a Vista computer.

Step 1.
Click **Start** menu, then the click **Control Panel** icon.

Step 2.
In the **Control Panel** window, click the **View network status and tasks** link under the **Network and Internet** section.

Step 3.
In the **Network and Sharing Center** window, click on the **Set up a new connection or network** link.

Step 4.
Next, in the **Set up a Connection or Network** window, select **Manually connect to a wireless network** and click the **Next** button.

Step 5.
In the next window, type “eduroam” in the **Network name**: text field, then under **Security type**: select **WPA2-Enterprise** from the drop down menu, and click the **Next** button. Note: the **Encryption type**: will automatically change to **AES** when you selected **WPA2-Enterprise** under the **Security type**: menu.

If you have any questions, or require further assistance, please contact the ITS Help Desk at 508-793-7745 or helpdesk@clarku.edu.

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Step 6.
Click on the Change connection settings when you are presented with the Successfully added eduroam profile window.

Step 7.
In the eduroam Wireless Network Properties window, select the Security tab and then click the Settings button.

Step 8.
In the Protected EAP Properties window, check the box for Connect to these servers: type “radius.it.clarku.edu” into the text field. In the Trusted Root Certification Authorities: section, check the box next to Equifax Secure Certificate Authority and Go Daddy Class 2 Certification Authority. Then under the Select Authentication Method:, click the Configure… button.

Step 9.
In the EAP MSCHAPv2 Properties window, uncheck the Automatically use my Windows logon name and password (and domain if any) option. Then click the OK button to return to the Protected EAP Properties window.

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Step 10.
Now, check the box for **Enable Identity Privacy** and type “anon” into the text field. Click the the **OK** button to return to the previous window.

Step 11.
You should be back in the the **eduroam Wireless Network Properties** window. Click on the **Advanced settings** button.

Step 12.
Check the box for **Specify authentication mode**: and select **User authentication** from the drop down menu. Next, click the **Save Credentials** button and a **Windows Security** window will open.

In this new window, enter your Clark Account credentials using your email address as the username:

Now, click the **OK** button to close this window, and the **OK** button in the **Advanced settings** window. Next, you can click the **OK** button in the **Protected EAP Properties** window and then the **Close** button in the **Manually connect to a wireless network** window. After a few moments your computer should connect to the eduroam wireless network and then you can close the **Network and Sharing Center** window.

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