CLARK UNIVERSITY 1887

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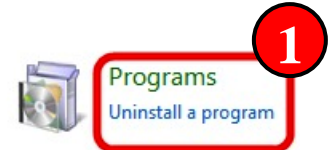Worcester, MA 01610-1477   www.clarku.edu/its

Help Document Series:
Uninstalling McAfee Antivirus in Windows Vista / 7 & XP

This guide will explain how to correctly remove the Clark University provided McAfee antivirus software from your Windows computer. You will need to have administrative privileges to successfully uninstall this application.

Step 1.
From the **Start** menu click on the **Control Panels**. Once the **Control Panels** window opens, click on **Programs – Uninstall a program** (In Windows XP, click on **Add & Remove Programs**).
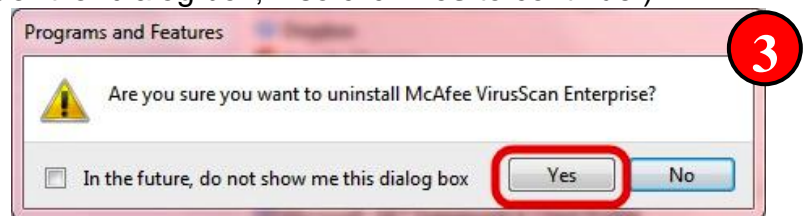
Step 2.
Select **McAfee VirusScan Enterprise** from the list, then click on the **Uninstall** button (In Windows XP, click the **Remove** button).
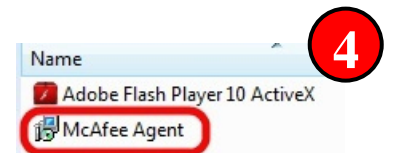
Step 3.
When prompted click **Yes** to continue uninstalling the program (Windows 7 & Vista users may be prompted with an additional **User Account Control** dialog box; if so click **Yes** to continue.)

When **McAfee VirusScan Enterprise** has been completely uninstalled the item will be removed from the list of installed programs.
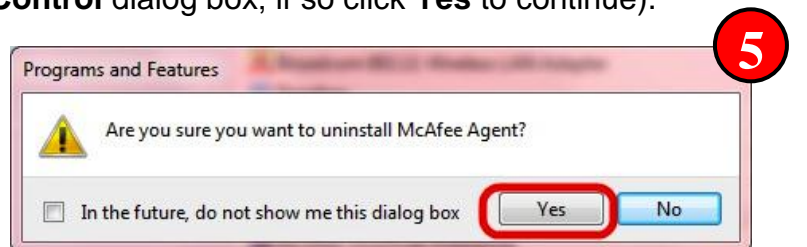
Step 4.
Right-click **McAfee Agent**, then left-click on **Uninstall**.

Step 5.
When prompted click **Yes** to continue uninstalling the program (Windows 7 & Vista users may be prompted with an additional **User Account Control** dialog box; if so click **Yes** to continue).

When the **McAfee Agent** has been completely uninstalled the item will be removed from the list of installed programs.

If you have any questions, or require further assistance,
please contact the ITS Help Desk at **508.793.7745** or **helpdesk@clarku.edu**.
8/1/2011

Step 6.
You can further confirm that the software has been uninstalled successfully by verifying that the McAfee shield icon is **no longer** visible in the taskbar.

Step 7.
Restart the computer to complete the uninstallation.

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8/1/11