Changing Password on University Apple Computer

Since ITS supported Apple computers are now encrypted and authenticate to the university’s Active Directory domain, it is essential that when a user is requested/required to change their university password (using an Apple computer) they update the password in the following manner.

1. On campus, the computer needs to be connected to the university network (either wired or through Wi-Fi). Off campus, the computer needs to be connected to the VPN (http://www2.clarku.edu/offices/its/vpn/).

2. Launch System Preferences, click on “Users & Groups” icon
   a. Click the Change Password button

3. Once the change password screen appears, enter your current password and your new password (twice, to verify that you typed it correctly)

4. Click the Change Password button to make the change.

5. Restart the computer & log into computer with your new password.

Revised: December 13, 2016

If you have any questions, or require further assistance, please contact the ITS Help Desk at 508.793.7745 or helpdesk@clarku.edu.